

QUESTIONS & ANSWERS

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Avaya

3000

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QUESTION: 55

Which Windows command is used to determine which ports the server is currently using?

- A. portqry
- B. show ports
- C. netstat -an
- D. ipconfig /displaydns
- E. netsh interface dump

Answer: C

QUESTION: 56

A customer wants to implement a converged solution with the IP Office and VoiceMail Pro. The customer wants to be able to receive Voice Mail messages in Outlook, have the ability to save the .wav files, and receive voice mail notifications when a message is left. The customer does not want to install any software in the organization's client PCs. Which application would satisfy the customer's requirement?

- A. Message Manager
- B. Voicemail Pro with IMS
- C. Voicemail Pro with UMS
- D. Unified Messaging
- E. Outcalling

Answer: C

QUESTION: 57

After an IP Office upgrade, the customer reports that "Please Wait" continuously appears on the 5420 DS telephone. What will resolve the problem?

- A. Start the IP Office Manager application.
- B. The 5430 DS is no longer supported.
- C. The 5420 DS is corrupted and must be replaced
- D. If IP Office does not restart correctly, power-off and power-on IP Office and the problem will be corrected.
- E. The CCR lost connection to IP Office; wait until the LED on the CCR status turns green again and the telephone will start to work.

Answer: A

QUESTION: 58

Which method can be used to verify if the IP telephone .bin files have been upgraded.

- A. Verify the file names from the telephone menu.
- B. Verify that the .bin file is in the Manager folder.
- C. Verify from the extension from in the Manager application.
- D. Verify from Call Status.

Answer: A

QUESTION: 59

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. Debug Manager on DTE port
- B. System Monitor with default filters
- C. System Monitor with ISDN L3 filter options enabled
- D. SSA Snapshot

Answer: C

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